

# FLORIDA DEPARTMENT OF EDUCATION



JIM HORNE  
Commissioner of Education



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## MEMORANDUM

**TO:** Transportation Directors, Service Managers, and Parts Managers

**FROM:** Charlie Hood

**DATE:** December 11, 2003

**SUBJECT:** The 15<sup>th</sup> Annual Service and Parts Managers Meeting

As many of you are already aware, the upcoming 15<sup>th</sup> Annual Service and Parts Managers Meeting will be held in Tampa, Florida on January 14<sup>th</sup> and 15<sup>th</sup>, 2004, at the Park Plaza Hotel at Tampa Airport / Westshore.

This is not a conference, but will consist of working sessions related to school bus product technical information, and service and parts management training. Please see the attached meeting agenda and hotel location maps. There is no limit to the number of participants your district may send, and no advanced registration or registration fee is required. There are a limited number of meeting rooms reserved for the use of Florida Association for Pupil Transportation (FAPT) committees on January 13<sup>th</sup> and 15<sup>th</sup>. Please call either Mike Starzinski or Bud Fletcher at (850) 245-9795 to reserve committee meeting space.

Guest rooms have been reserved for this meeting at a rate of \$79.00 per night (single or double), plus 12% tax. When calling for reservations, please let the hotel know you will be attending the "15<sup>th</sup> Annual Service and Parts Managers Meeting." Please reserve early; rooms will only be available at this rate until December 17, 2003. After this date, remaining rooms will be available at the hotel's regular rate of \$140 per night.

**CHARLIE HOOD**  
DIRECTOR, SCHOOL TRANSPORTATION

The 15<sup>th</sup> Annual Service and Parts Managers Meeting  
December 11, 2003  
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If you plan to pay for your room(s) using a government purchase order, you *must* provide the hotel with a copy of the purchase order and a copy of your district's tax exempt certificate *no later than* December 17<sup>th</sup>, 2003.

Hotel contact information is as follows:

Park Plaza Hotel  
at Tampa Airport / Westshore  
5303 West Kennedy Boulevard  
Tampa, FL 33609  
Hotel (in-house) Reservations (813) 289-1950, Extension 1105  
Hotel Toll Free: (800) 814-7000  
Hotel Fax (813) 289-9002

It is our goal to provide the highest quality program possible, and we are looking forward to statewide participation. Should you have any questions regarding this meeting, please call Bud Fletcher, Terri Egler, Bill Schroyer, or Mike Starzinski at (850) 245-9795, or e-mail Mr. Starzinski at [Michael.Starzinski@fldoe.org](mailto:Michael.Starzinski@fldoe.org).

CFH/mas

Attachments: 15<sup>th</sup> Annual Service and Parts Managers Meeting Agenda  
Maps of Hotel Location

# 15<sup>th</sup> Annual Service and Parts Managers Meeting Agenda

## Day 1, General Session

*Wednesday, January 14, 2004*

Start Time	End Time	Total Time	Session	Speaker(s)	Session Information
8:30	9:00	30	<b>Meeting Introduction, District Roll Call, Meeting Announcements</b>	Mike Starzinski Florida DOE	Mr. Mike Starzinski will be welcoming all participants to the 15 <sup>th</sup> Annual Service and Parts Managers Meeting. Roll call will be an opportunity for all participants to “put a name with a face,” so make sure you are there to take part in the introductions.
9:00	9:45	45	<b>Florida School Bus Specifications</b>	Bill Schroyer Florida DOE	Mr. Bill Schroyer will be discussing recent changes that have been made in Florida’s School Bus Specifications. Since the spec committee meets the day before this session, Bill may have a couple of surprises in store for us. Whatever you do, don’t miss Bill’s famous PowerPoint presentation!
9:45	10:00	15	<b>Break</b>		
10:00	11:15	1:15	<b>Blue Bird</b>	Chris Rustman Florida Transportation Systems	Mr. Chris Rustman is the President of Florida Transportation Systems (FTS). Chris will be presenting information regarding the new Vision product, along with product improvements and service issues related to Blue Bird buses.
11:15	12:45	1:30	<b>Lunch Break</b>		
12:45	2:15	1:15	<b>Thomas/Freightliner</b>	John Barrington Thomas Built Buses	Mr. John Barrington is the Regional Sales Manager for Thomas Built Buses. John will be providing insight into the new Thomas C-2 product line and discussing service issues related to Thomas and Freightliner products.
2:15	2:30	15	<b>Break</b>		

# 15<sup>th</sup> Annual Service and Parts Managers Meeting Agenda

## Day 1, General Session (Continued)

*Wednesday, January 14, 2004*

Start Time	End Time	Total Time	Session	Speaker(s)	Session Information
2:30	3:45	1:15	<b>International</b>	Mike McCullough International Truck and Engine	Mr. Mike McCullough is the National Account Manager for International Truck and Engine Corp. He and the other International reps that will be available for this meeting will be discussing the new Drive Plus IC product line.
3:45	4:00	15	<b>Break</b>		
4:00	5:00	1:00	<b>Alternate Fueled Vehicles</b>	Ewan Prichard Advanced Energy	Mr. Ewan Prichard will be presenting information related to the future use of alternate fuels in school buses. Is there a hydrogen or electric powered bus in your future? Check out this presentation and find out.
5:00			<b>End of General Session</b>		

# 15<sup>th</sup> Annual Service and Parts Managers Meeting Agenda

## Day 2, Service Managers Breakout Sessions

Thursday, January 15, 2004

Start Time	End Time	Total Time	Session	Speaker(s)	Session Information
8:30	9:10	40	<b>Cummins Engines</b>	John Gant Cummins	Mr. John Gant is the new Cummins Southeastern Power Representative for Florida. John will be presenting some really "cool" information regarding Cummins' updated version of the ISC. This one is going to be easy to remember; it's called the ISCE.
9:15	9:55	40	<b>Caterpillar</b>	Jeff Boyd John Hicks Caterpillar	Mr. John Hicks and Mr. Jeff Boyd will discuss Caterpillar's new C7 ACERT engine. This engine is the replacement for the 3126E. Come and get an early look at this new product.
9:55	10:35	40	<b>Break / Check-out</b>		
10:35	11:15	40	<b>International Engines</b>	Aldo Ambrosini International Truck and Engine	Mr. Aldo Ambrosini is a Regional Sales Manager for International Truck and Engine Corp. Aldo will be making some very interesting product announcements and providing technical information regarding the new VT365 and revised DT466 engines. Satisfy your curiosity and be there for this presentation!
11:20	12:00	40	<b>Mercedes Engines</b>	Phil Schramm Bill Lynch Detroit Diesel	As some folks have discovered, Mercedes is now the parent company of Freightliner and Thomas. Yes, that's right; Mercedes is now a <i>serious</i> player in the school bus business. Come and hear about the new Mercedes 906 engine that Freightliner is offering to the school bus market. This presentation should be <i>really</i> interesting!
<b>12:00</b>			<b>Meeting adjourned; we hope you have a safe trip home!</b>		

# 15<sup>th</sup> Annual Service and Parts Managers Meeting Agenda

## Day 2, Parts Managers Breakout Sessions

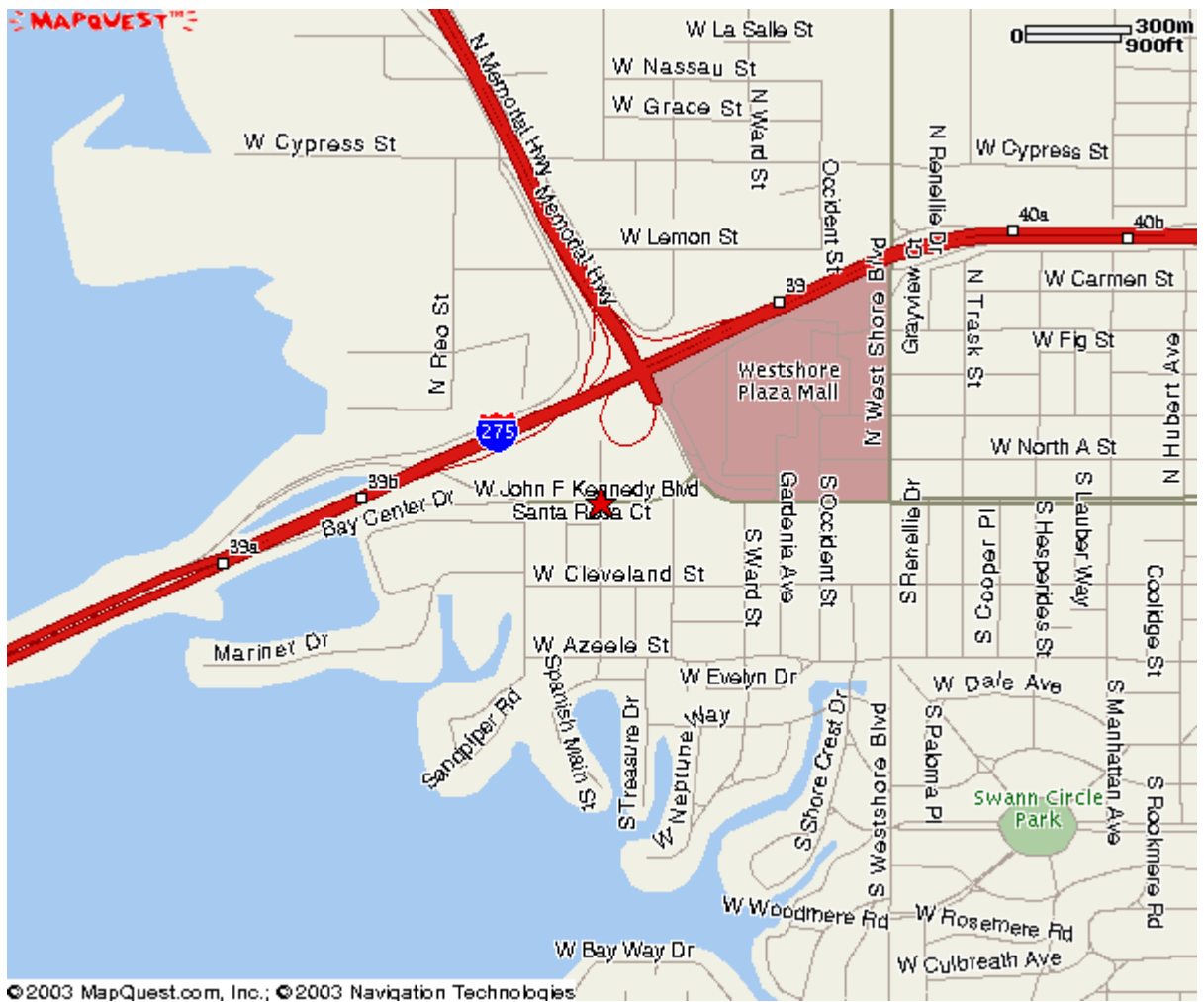
Thursday, January 15, 2004

Start Time	End Time	Total Time	Session	Speaker(s)	Session Information
8:30	10:00	1:30	<b>Warranty Claims, Start-to-Finish</b>	International/IC Thomas/Freightliner Blue Bird, Allison, and others.	In this session representatives from several manufacturers will provide you with information you can use when attempting to file warranty claims for your broken “thingies.” No, we’re not talking about damaged fishing lures here; we’re talking tore-up school bus parts.
10:00	10:10	10	<b>Break</b>		
10:10	10:50	40	<b>Warranty Claims, Start-to-Finish (Continued)</b>	International/IC Thomas/Freightliner Blue Bird, Allison, and others.	In this session representatives from several manufacturers will continue to provide you with information you can use when attempting to file warranty claims for your broken “thingies.”
10:50	11:25	35	<b>Break and Hotel Checkout</b>		
11:25	12:00	35	<b>Recommended Inventory Levels</b>	TBA	Not to be outdone by the previous presentation, this one is really top-notch. Come and see for yourself how many “thingies” you really <i>should</i> have in stock.
<b>12:00</b>	<b>Meeting adjourned; we hope you have a safe trip home!</b>				

# Florida's 15<sup>th</sup> Annual Service and Parts Managers Meeting

## Maps of Hotel Location

Park Plaza Hotel  
Tampa Airport / Westshore  
5303 West Kennedy Blvd.  
Tampa, Florida 33609  
(813) 289-1950



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