

FLORIDA DEPARTMENT OF EDUCATION



JIM HORNE
Commissioner of Education



MEMORANDUM

TO: District Directors of Staff Development

FROM: Ava Byrne

DATE: March 21, 2002

SUBJECT: **11th Annual Sterling Conference – May 27-30, 2003**

To meet the personnel needs of today and the future, we must develop a systematic approach to the training and development of our leaders, our potential leaders, and all new employees. That approach must help us develop effective and efficient utilization of our human and other resources as we strive to provide the best education for our children.

The **11th Annual Sterling Conference** will provide you with many learning experiences focused on a systems approach to improvement. The **Sterling Conference** features nearly 60 workshops, including many in the Human Resource category. The attached flyers describe workshops oriented to the education sector and specific information on the Education Forum that is part of the conference. I would also encourage you to attend sessions outside of education as we have much to learn from other organizations. Visit the Sterling web site listed below to see specific Human Resource sessions.

In addition, there are five keynote speakers who are versed on how to use the Baldrige/Sterling management model to transform organizations to achieve world-class results.

Join me at the **11th Annual Sterling Conference** in Orlando, and position your organization for success. To register, visit www.floridasterling.com or call the Sterling office at (850) 922-5316. If you have specific questions, you may also call Pat Sciarappa, Sterling Education Coordinator or send her an email at psciarappa@floridasterling.com. See you at the conference in May.

AB/pjs

Enclosures

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